**Reminder:** **Following the Upgrade of Peopletools** users will need to clear browser cache. While this is a simple task, it is not necessarily one that all users know how to do. Upon first logging in to LionPATH, users will need to clear their cache for each browser. Help is available for [how to clear cache](https://www.wikihow.com/Clear-Your-Browser's-Cache).

Messages pointed to directions for doing this will be posted on the website as users attempt to login. In addition, the Service Desk is aware and well-prepared to help anyone who contacts them.

Please remind your staff.

**Completed**

* Successfully averted what threatened to be a postponement of the PeopleTools upgrade when our PS admins were able to host a solution that enabled HigherOne to do their part to accommodate our upgrade. Thanks also to EIO and Mark Zimmerman for his role in getting firewall security approved and in place.
* Demonstrated proof-of-concept Work Center to support Financial Aid intake; Student Aid will get back to us on December 8th with feedback;
* Reviewed Memorandum of Understanding (MOU) for interfaces to be signed by each interface recipient with OIS and Internal Audit. We will create a process for collecting these from the 160 interface “owners”.

**In progress/ongoing**

* PeopleTools Upgrade
  + All issues surfaced through initial 8.56 testing have been resolved.
  + Upgrade time for QNA, whose infrastructure closely resembles production, was faster than anticipated. Down time may be less than 24 hours;
  + We will begin at noon on Friday, November 24th; if all goes as planned, we will be back up by noon on Saturday. However, we want to ensure that we allow time for resolution of any issues;
  + Oracle is informed and prepared to give high-priority support.
  + If we do encounter problems, the contingency date is December 21st at 5 p.m.
* Addition/Clean-up of query descriptions
* Work with OUR on approach to coding the new Gen Eds.
* Working on a set of new dashboards based on newly available iTwo data
* Determining approach to migrating work centers which are not typical development objects
* Redesign of new public interface: public.lionpath.psu.edu slated to go live on 1/24/2018.
* Redesign of LionPATH website
* Adding LionPATH jobs to Control-M scheduling system
* Process for handling merges of “duplicate identities” handling process in conjunction with OIS
* Preparing for large post-PeopleTools upgrade release on 12/7; following upgrade 20 items will move into QNA for testing.

**Upcoming**

11/24-25 Upgrade PeopleTools to 8.56.04 on production

12/4 Run Spring billing statements

12/7 First migration post upgrade